

Privacy Policy

Introduction

EVTRAIN, a trading name of Parsons Green Pty Ltd., ABN: 22 659 567 156, is steadfast in our duty to protect your personal information. We are fully dedicated to the secure and respectful management of your data, in full compliance with the Australian Privacy Principles (APPs) within the Privacy Act 1988.

Information Handling Practices

As a consulting provider, Parsons Green Pty Ltd, trading as EVTRAIN, responsibly collects and manages your personal information in line with legal standards for data handling and privacy.

Types of Collected Information

We collect essential personal information for effective service delivery. This includes identification, contact details, financial data, and professional history, allowing us to customise our services to meet your individual needs.

Information Security

Parsons Green Pty Ltd. is committed to safeguarding your personal information from unauthorised access and misuse, adhering strictly to the PCI DSS to ensure the protection of your payment data.

Usage and Disclosure of Information

The personal information you entrust to EVTRAIN is used to enhance our service delivery and process payments. We may share your data with trusted third-party service providers under strict confidentiality agreements.

Cross-border Information Transfer

International transfer of personal information may be necessary for business operations, carried out with the utmost care and in compliance with Australian privacy laws.

Direct Marketing

EVTRAIN honours your preferences regarding direct marketing. We ensure you have clear options to opt out of receiving marketing communications, putting control over your personal data back in your hands.

Updating and Accessing Your Personal Information

We encourage you to keep your personal information current. EVTRAIN provides accessible means for you to review, access, and amend your data as needed.

Digital Interaction

Our use of cookies and analytics on our digital platforms aims to improve your experience. Details on our cookie use can be found in our Cookie Policy.

Complaints Procedure

If you have concerns about the handling of your personal information, please contact us at enquiry@evtrain.au. We will acknowledge receipt of your complaint within 48 hours and aim to resolve all issues within 30 days. If you are dissatisfied with our response, you have the right to escalate your complaint to the Office of the Australian Information Commissioner (OAIC).



Policy Updates

Our privacy policy is reviewed regularly to ensure it reflects current practices and legal changes. We will notify you of any significant amendments through your provided contact details or via prominent notice on our platform.

Contacting EVTRAIN

For privacy-related enquiries, please reach out to Parsons Green Pty Ltd (T/A EVTRAIN) at:

Email: enquiry@evtrain.au

Phone: 0400 835 540

At EVTRAIN, we are committed to upholding the privacy and security of your personal information as per our high standards and the requirements of Australian law.